

# VS Logger search & playback

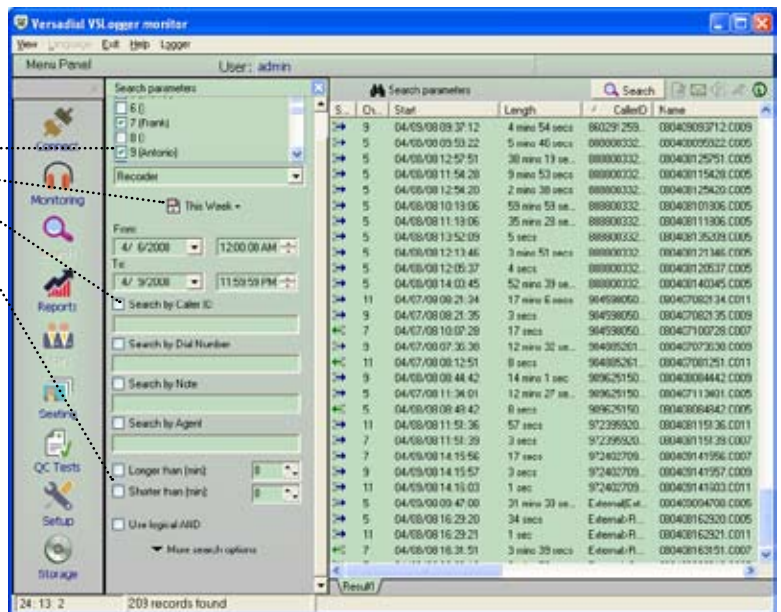
**Function:** VS Logger helps you quickly find and listen to the call recordings you want.

- 12 different search criteria make finding the right call easy
- Sort results by dialed number, length of call, inbound/outbound, QC test grade or note text
- Playback, FF and Rewind calls within VS Logger
- Email call recordings as WAV files to anyone.

**Uses:** VS Logger's wealth of search features make it faster to find just the file you are looking for, giving you more time to act on the information that recording contains. Spend less time searching and more time improving.

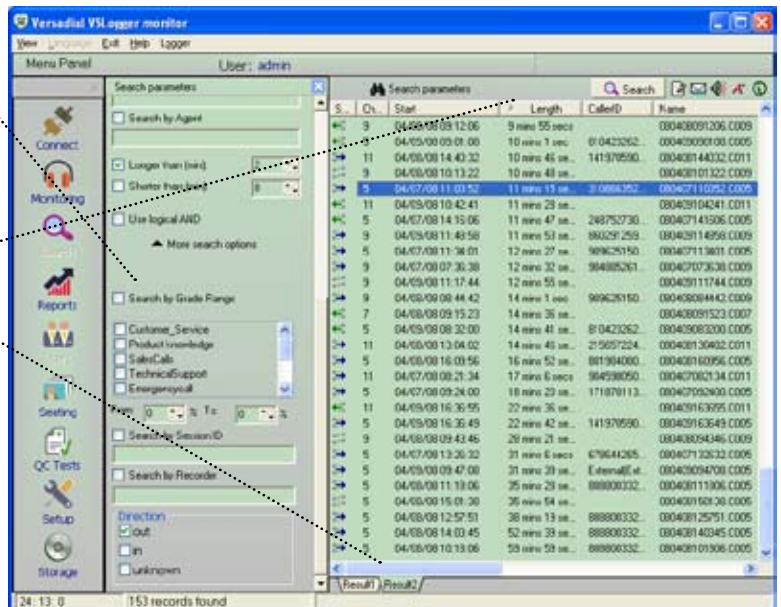
## Powerful search

- Include the agents or phone lines to search
- See calls in the last day, week or month in a click
- Search by Caller ID or dialed number
- Search by the length of the call



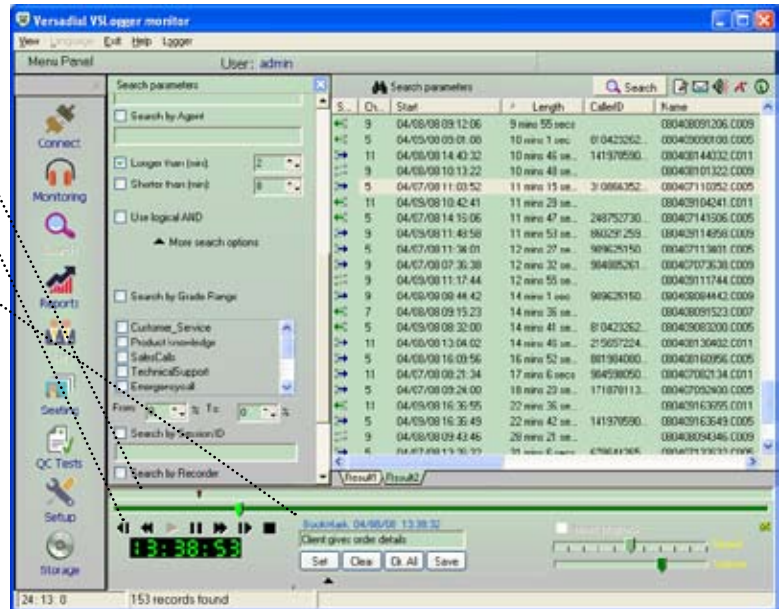
## Sort and filter results

- Search by QC test grade
- Results show up in the right window
- Sort results by agent name or extension
- Sort results by caller ID or dialed number
- Sort results by inbound or outbound calls
- Sort results by call length or start
- Sort results by text note
- Sort results by call grade given
- Tabs make comparing searches easy



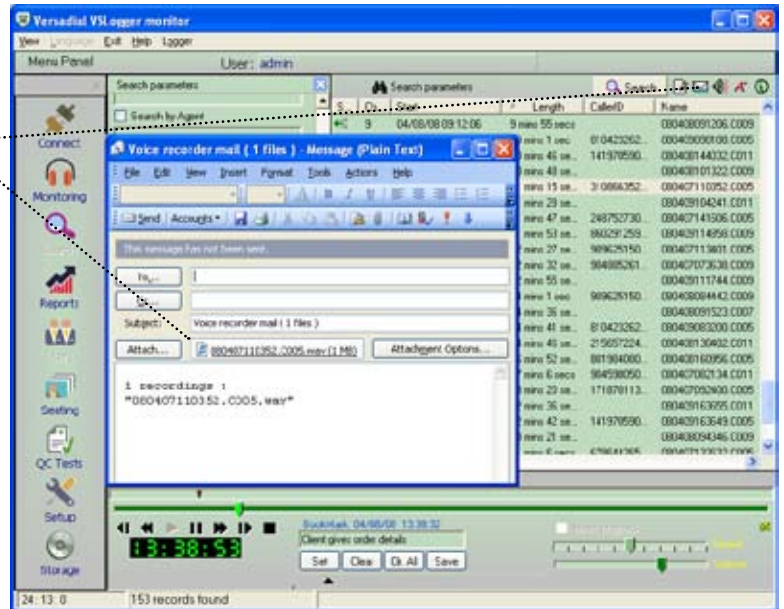
## Playback call recordings

- Double click a recent call recording
- The playback window opens at the bottom
- Fast forward, rewind or go to the beginning or end
- Adjust the playback speed
- Adjust the playback volume
- Bookmark and add notes to spots in the recording



## Email and share call recordings

- Select a recording and click the email icon
- The recording is attached to your email as a WAV file
- Type in whatever message you'd like



## Add and search by text notes

- A text note can be added to any recording
- Click the note icon
- Type or edit your note
- Search by text in a note to easily find files later

